

From: Michele Stouffer
To: Microsoft ATR
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Subject: Microsoft Settlement

I do not believe the settlement offered by the Bush administration and other states is in the public interest.

I believe more needs to be done to curb Microsoft's monopoly and invigorate competition and real innovation in the operating system and office product software markets.

I am a technical training course developer in Silicon Valley, and use Microsoft's products not because I believe that they are superior, but because there is no real choice. They have become an inferior defacto standard. One would think that with all Microsoft's resources and the number of years their products have been around, that the products would be robust and elegant. But the fact is, a week doesn't go by that either Word or PowerPoint or even the Windows operating system either freezes up or totally crashes. Over ten years of using their products has added up to countless hours of lost productivity.

I believe that consumers would greatly benefit if Microsoft were forced to spend some of their resources on improving their products (by having to compete) instead of protecting their monopoly.

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